



Setup OpenVPN on Windows 8.1 / 10 with Viscosity

English version

How to Install Viscosity app

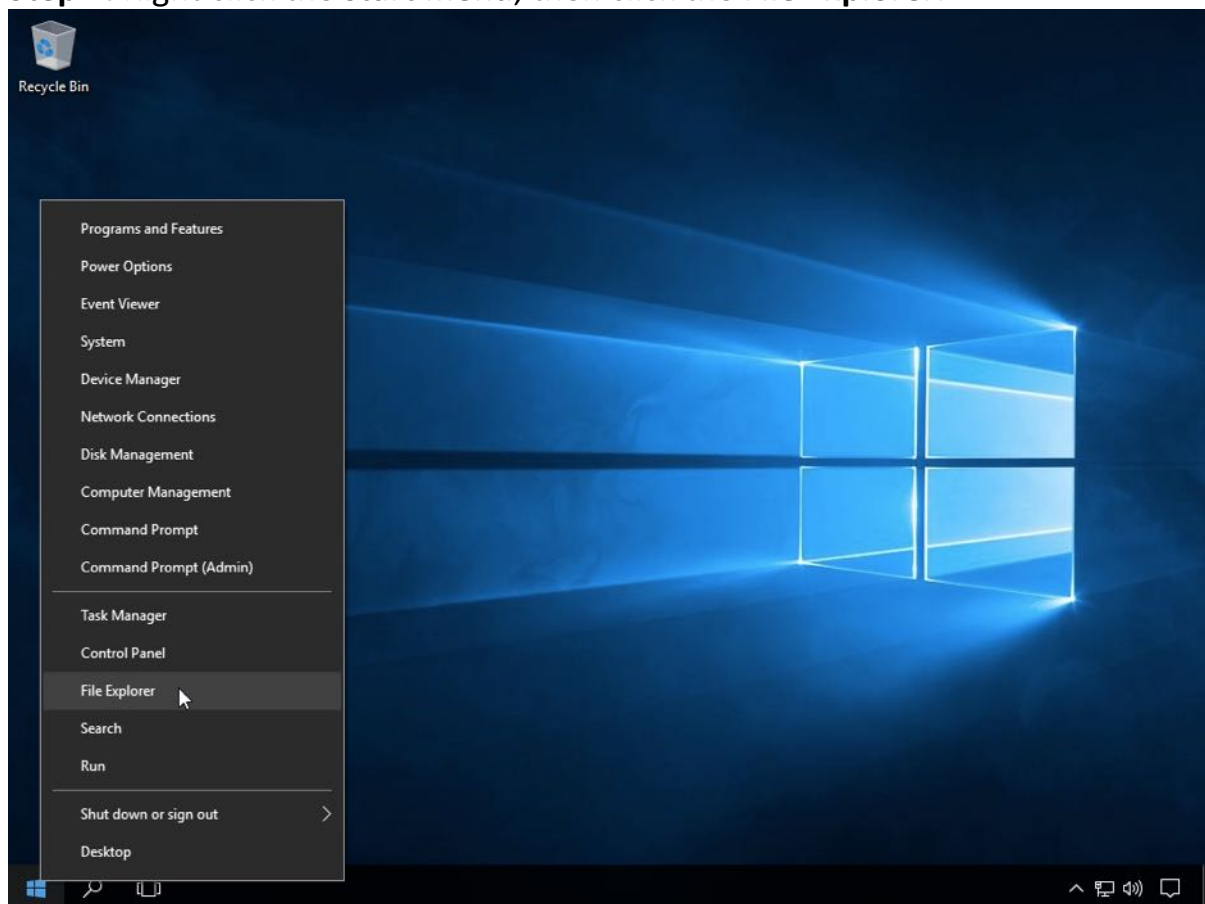
Step 1. Go to the [user dashboard](#) and select **Viscosity app for Windows Vista or later** in package configuration. Then click **Download** and save **Viscosity app** installer to the **Downloads** folder.

My packages

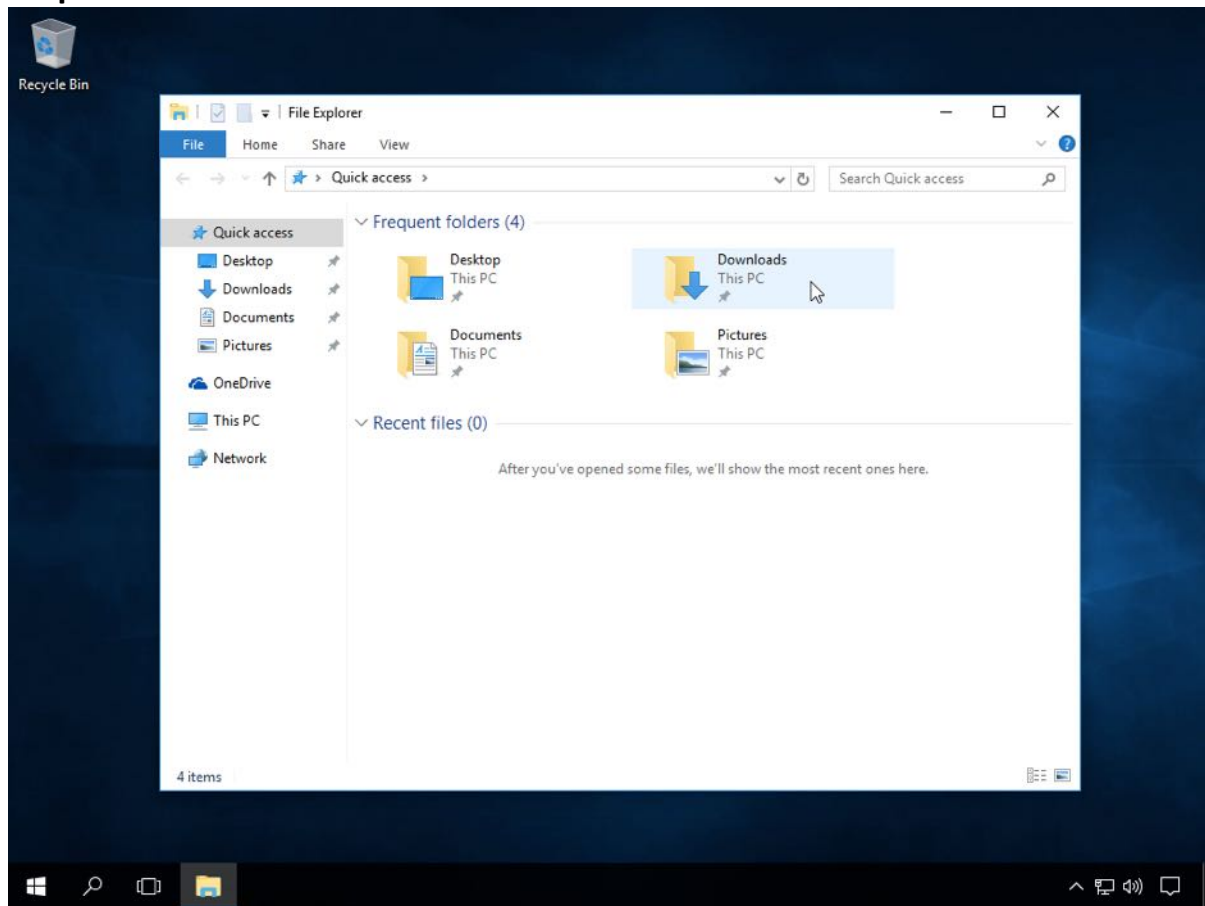


The screenshot shows a package configuration interface. On the left, the package is identified as "Standard VPN" #1 with supported regions FR, LU, NL, UK, US, and RU. On the right, it is marked as "Active" with a green dot, showing a last update of 18.01.2017 12:01 and a "Renew" link. Below this, the "Configuration:" section has a dropdown menu set to "Viscosity app for Windows Vista or later". To the right of this, the "Extra actions:" section has a "Freeze" dropdown menu and an "Apply" link. At the bottom left of the configuration area, a "Download" link is visible with a mouse cursor pointing to it.

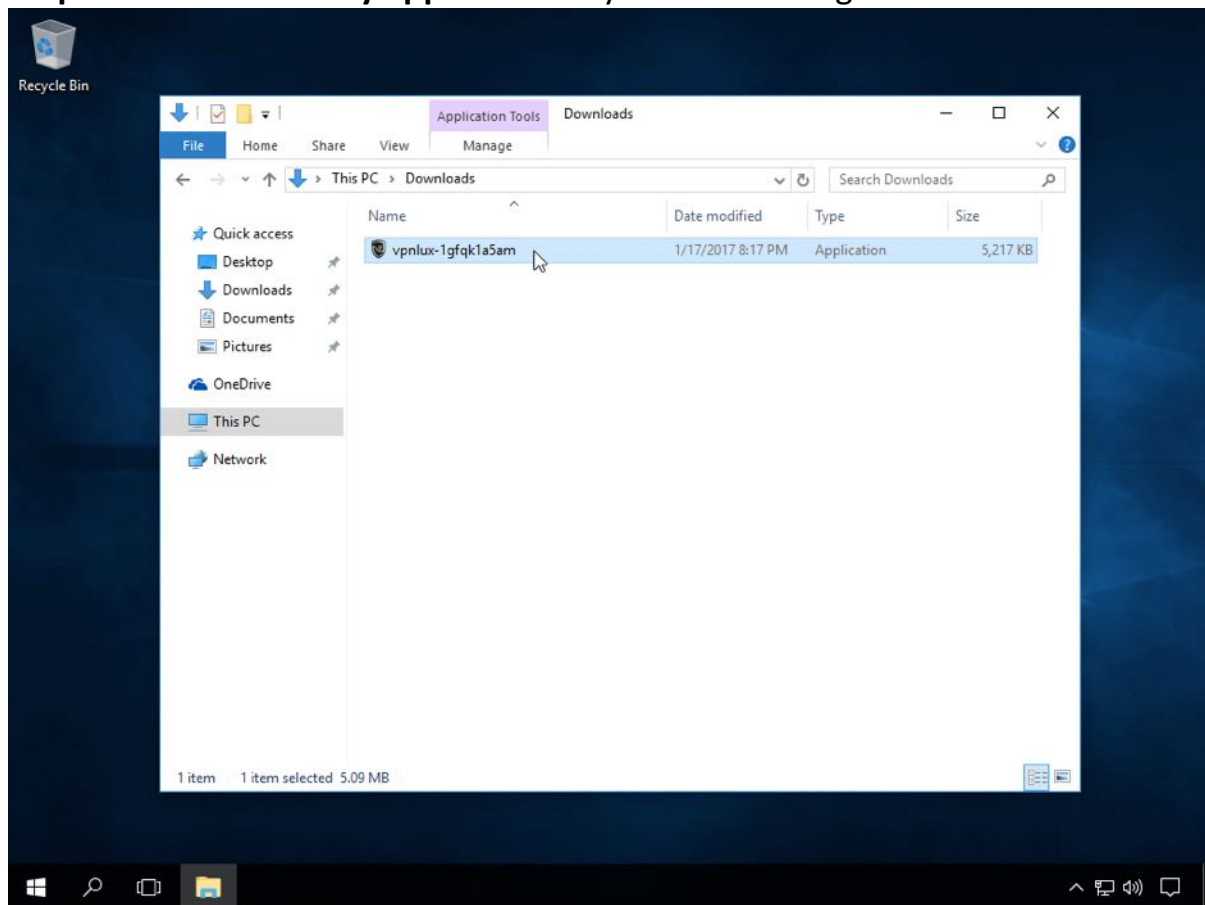
Step 2. Right click the **start menu**, then click the **File Explorer**.



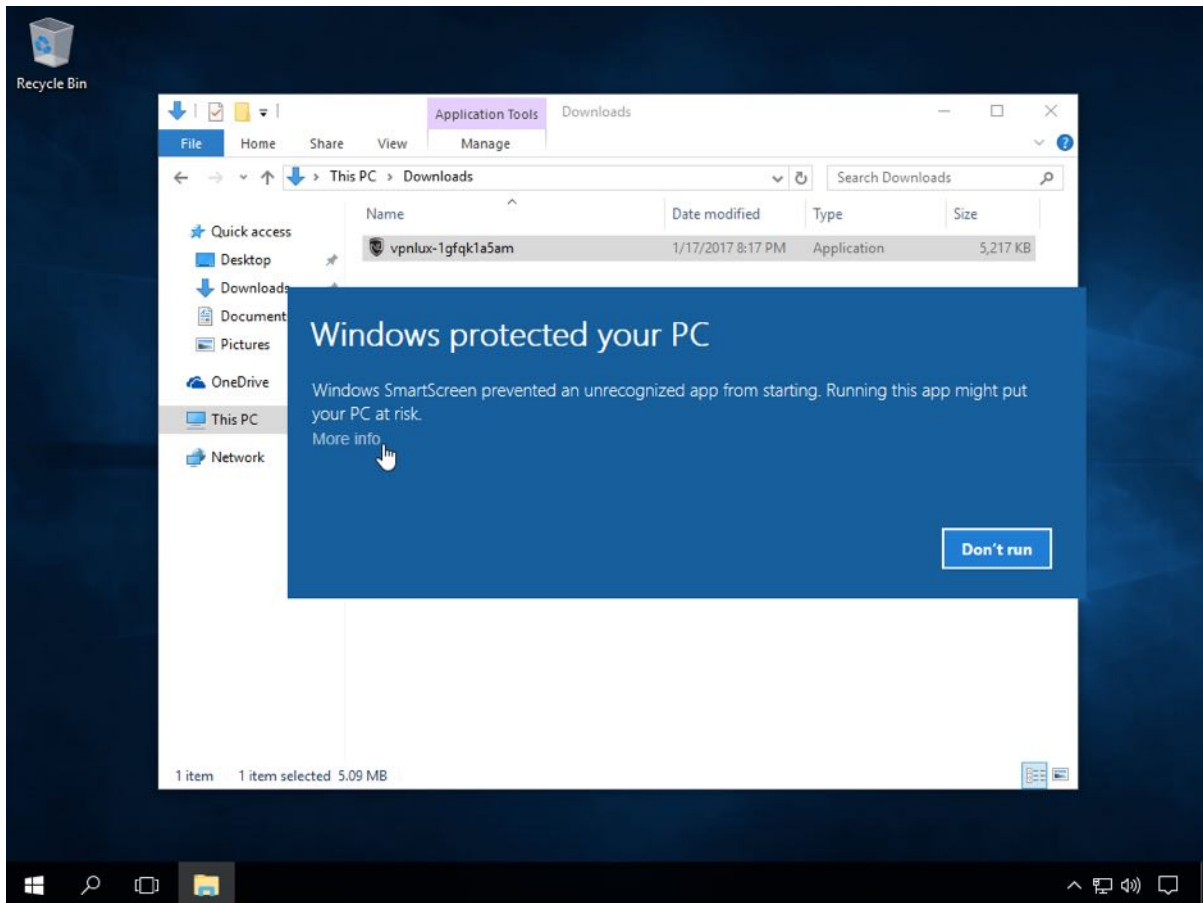
Step 3. Double click the **Downloads** folder.



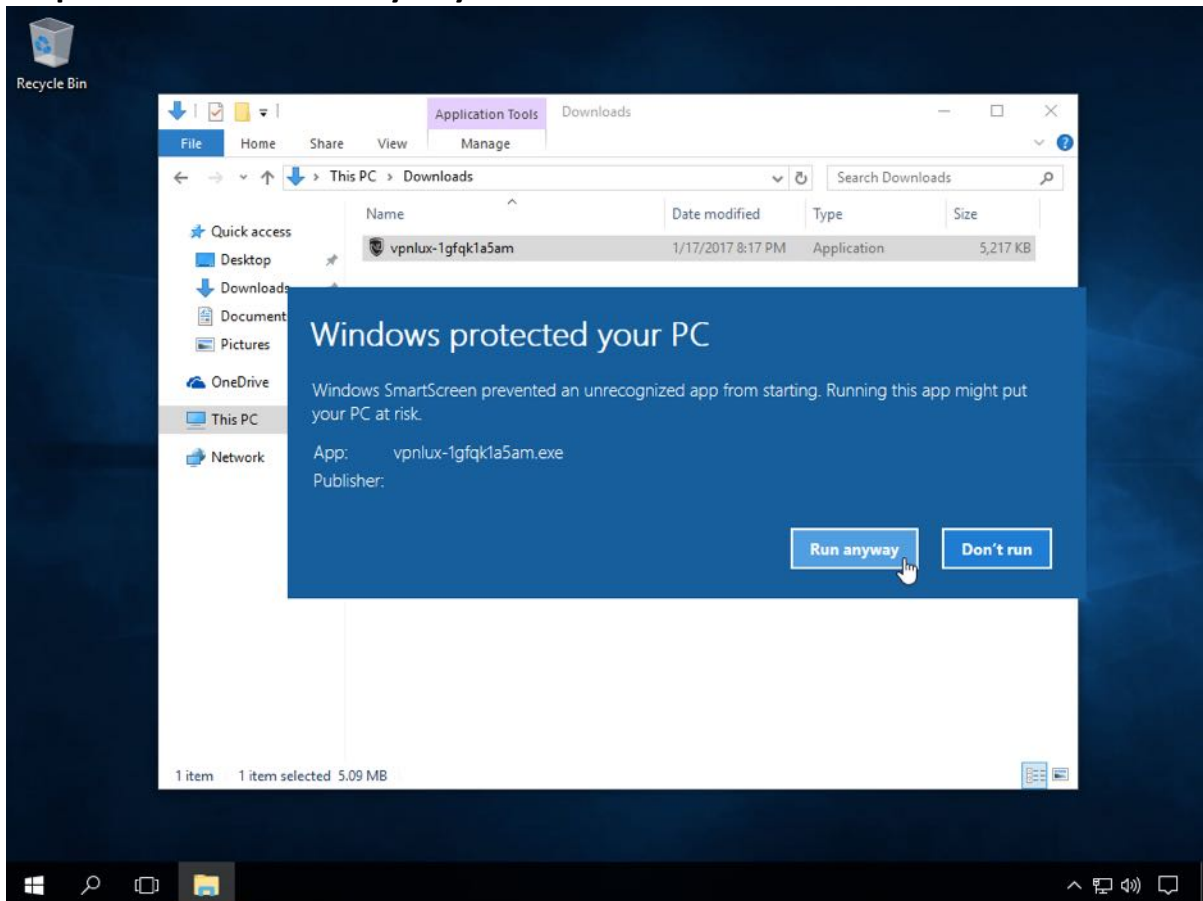
Step 4. Launch **Viscosity app** installer by double clicking it.



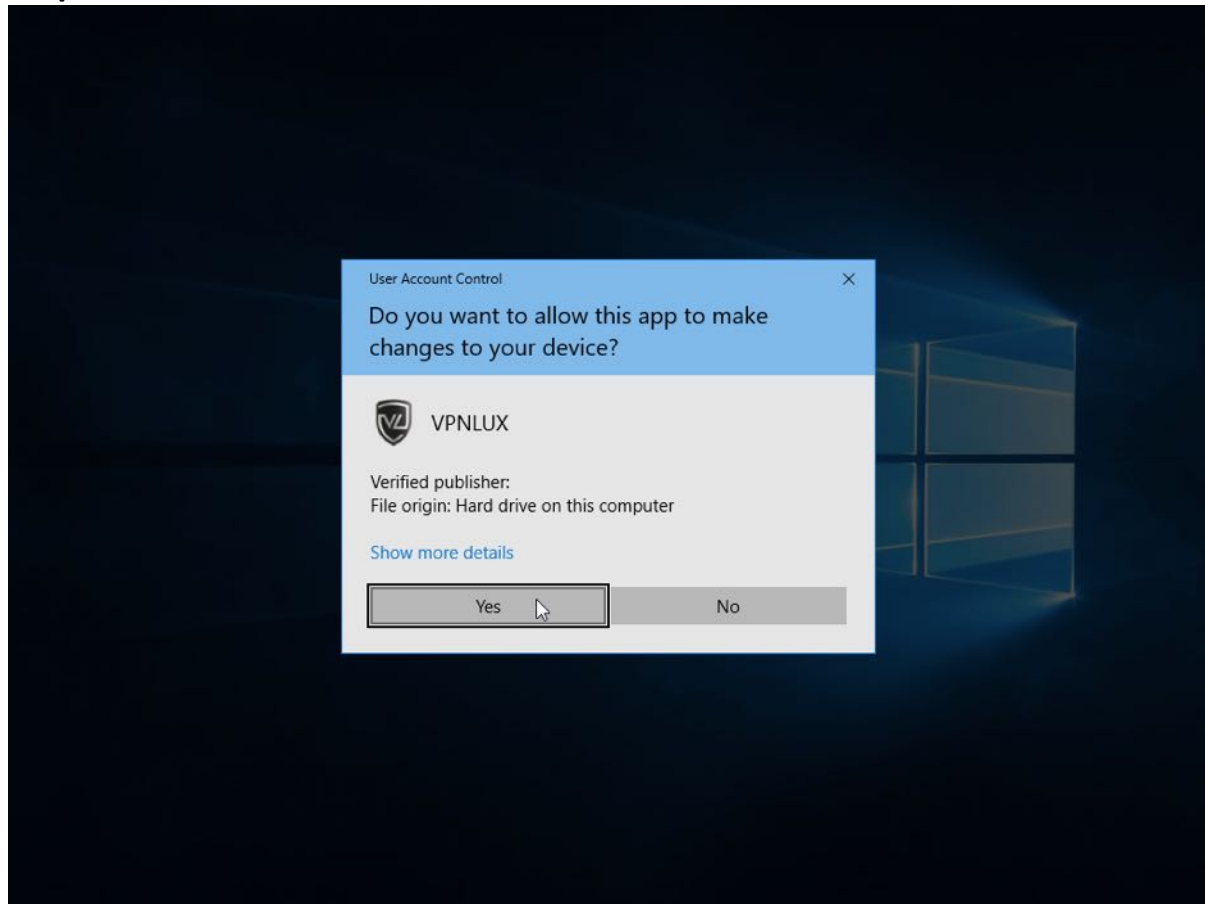
Step 5. If you see the screen that says "Windows protected your PC. Windows SmartScreen prevented an unrecognized app from starting...", click **More info**.



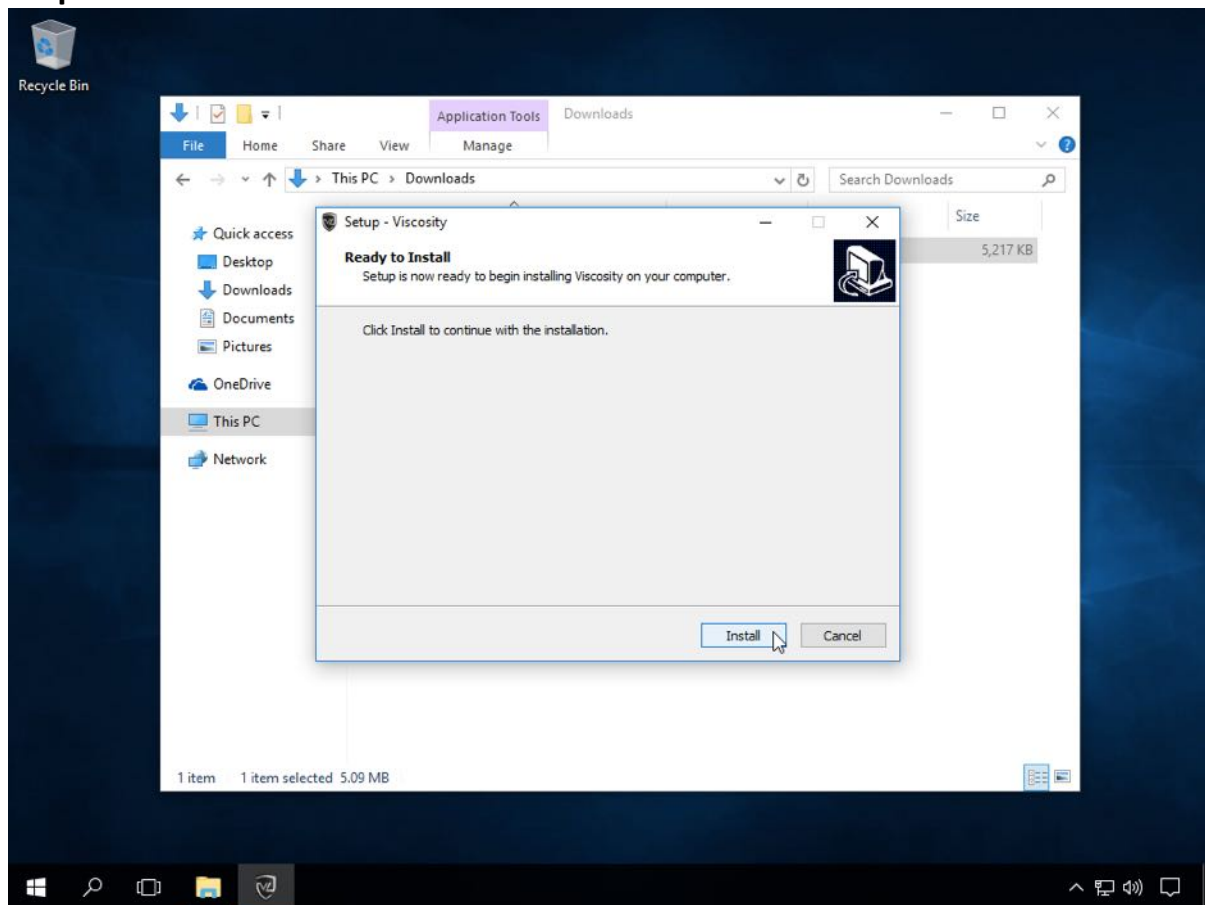
Step 6. Then click **Run anyway**.



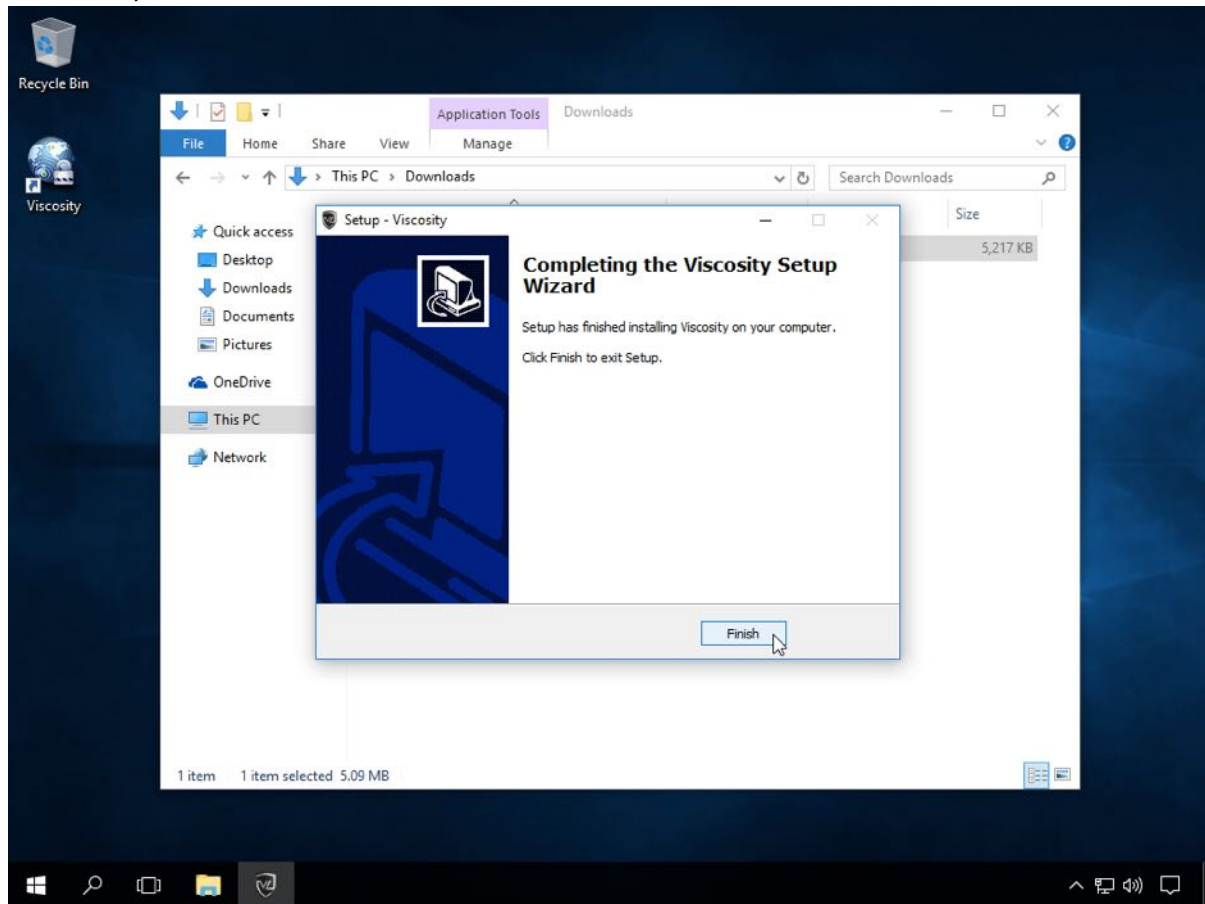
Step 7. Click Yes.



Step 8. Then click Install.

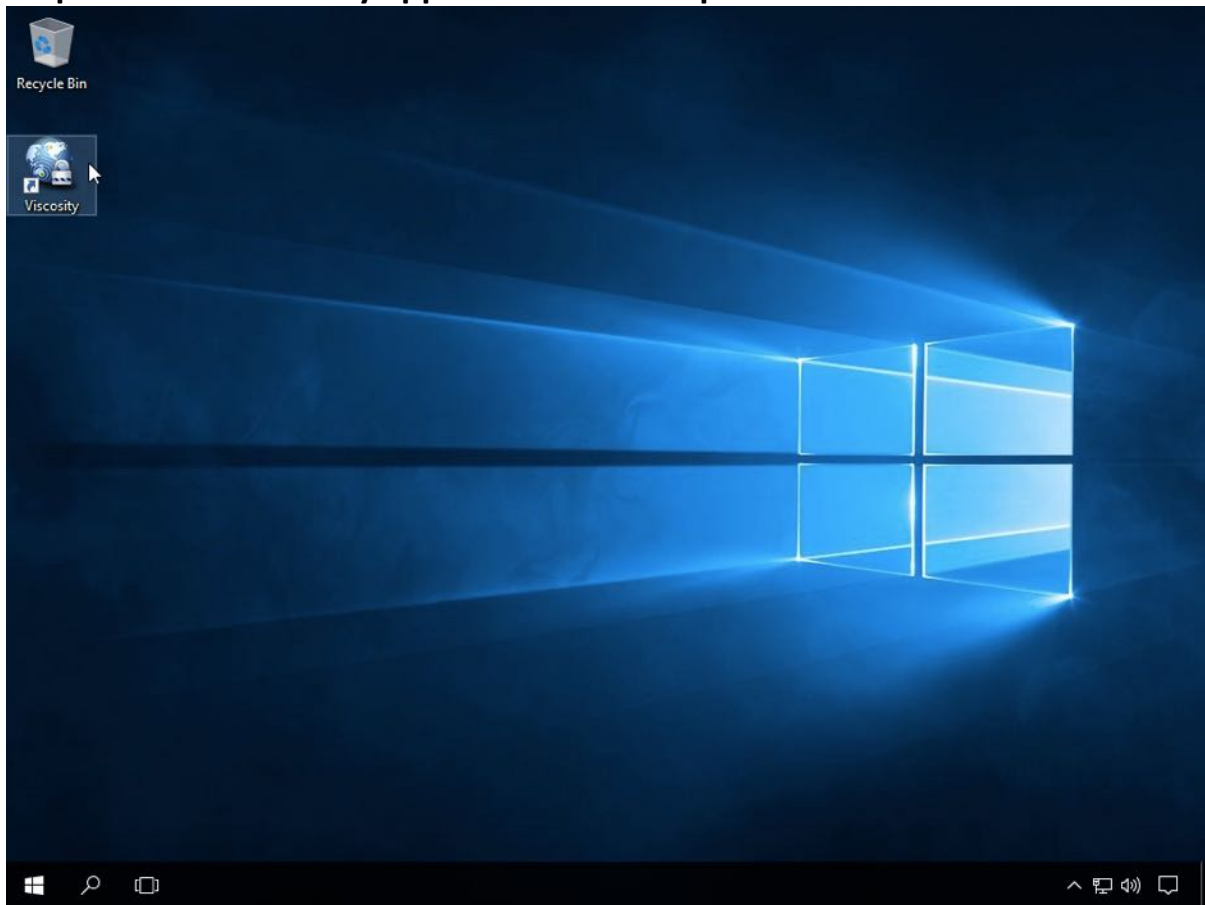


Step 9. When you see the screen that says "**Completing the Viscosity Setup Wizard**", click **Finish**.



How to Connect to VPN

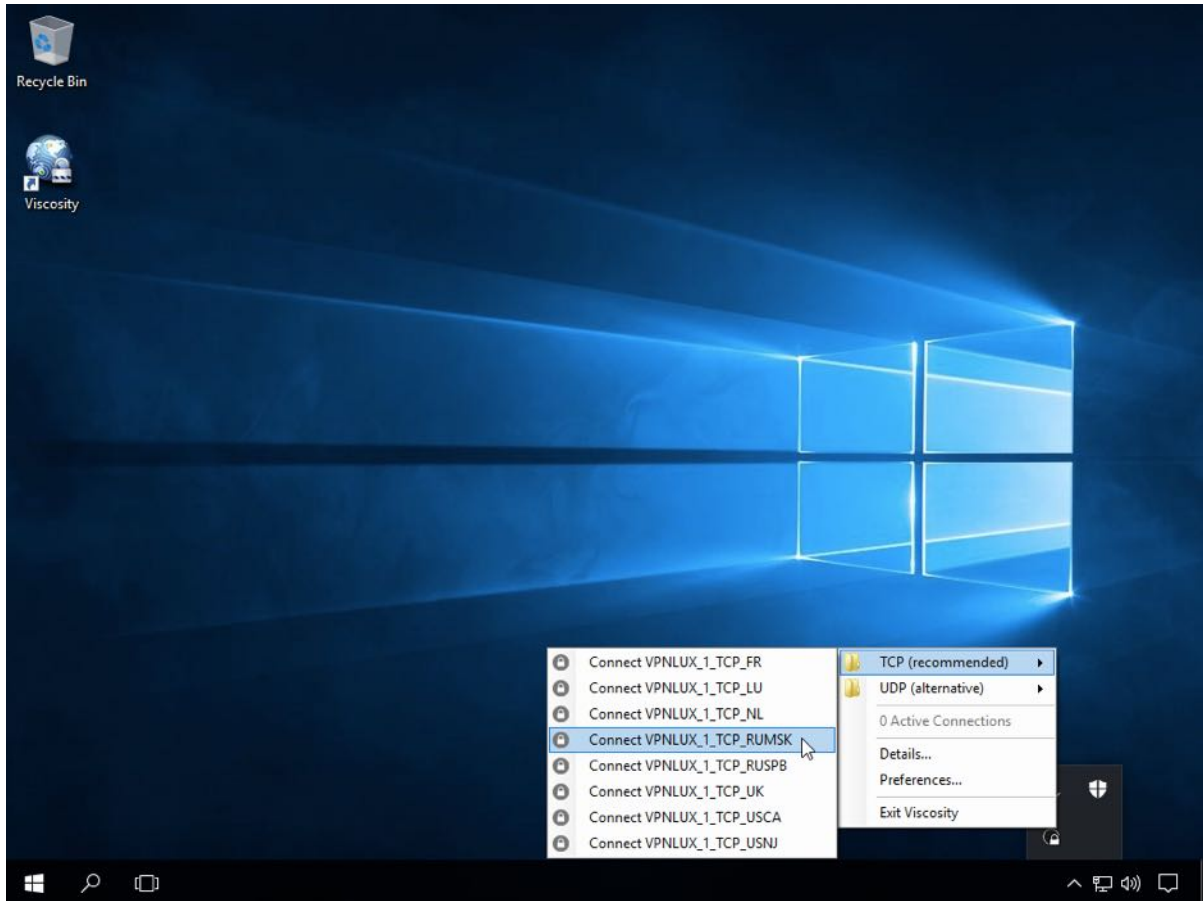
Step 1. Launch **Viscosity** app from the **Desktop** screen.



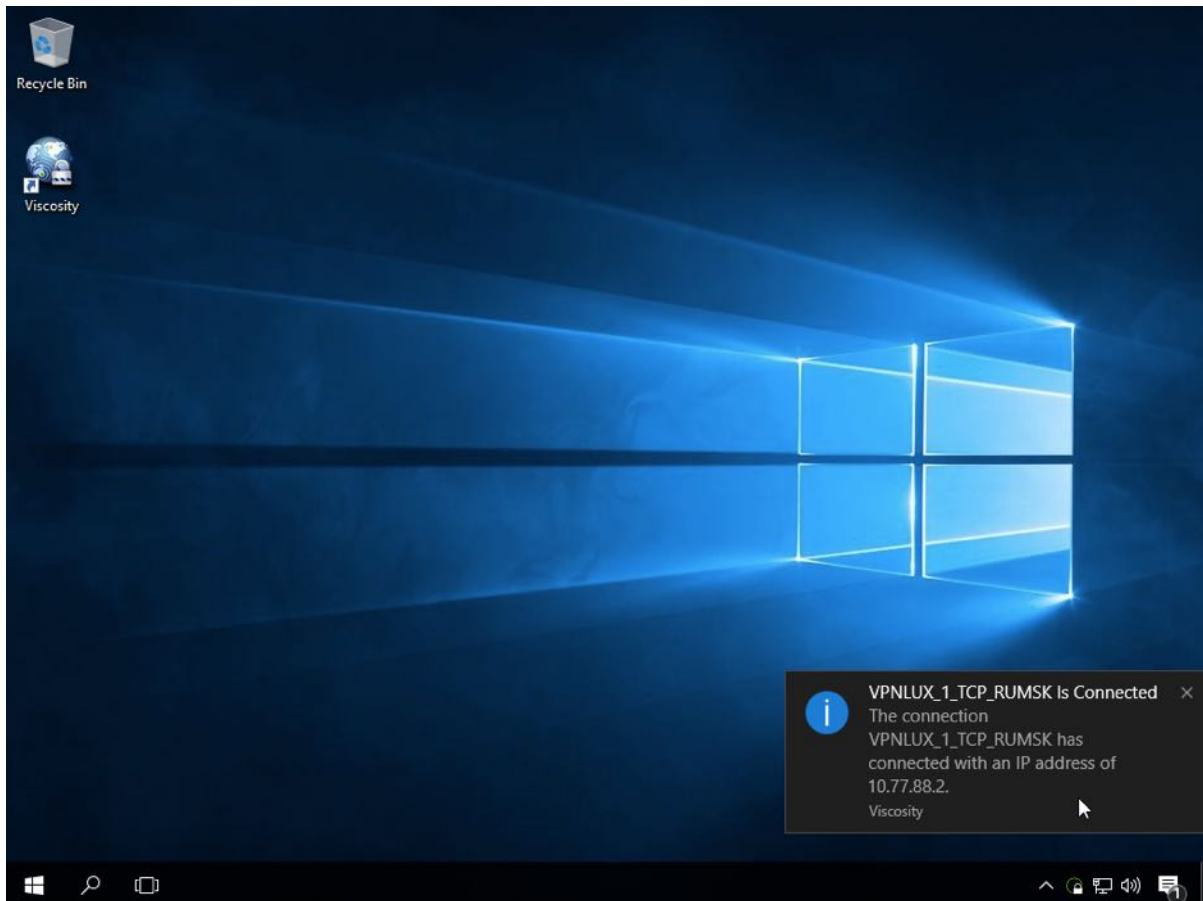
Step 2. Open the **system tray** (bottom-right corner of the screen), then locate the **Viscosity** icon.



Step 3. Right click the **Viscosity icon** in the **system tray** and select the desired **connection name**. **NB!** We recommend using **TCP connection**, if it is stable. Otherwise, use **UDP**.

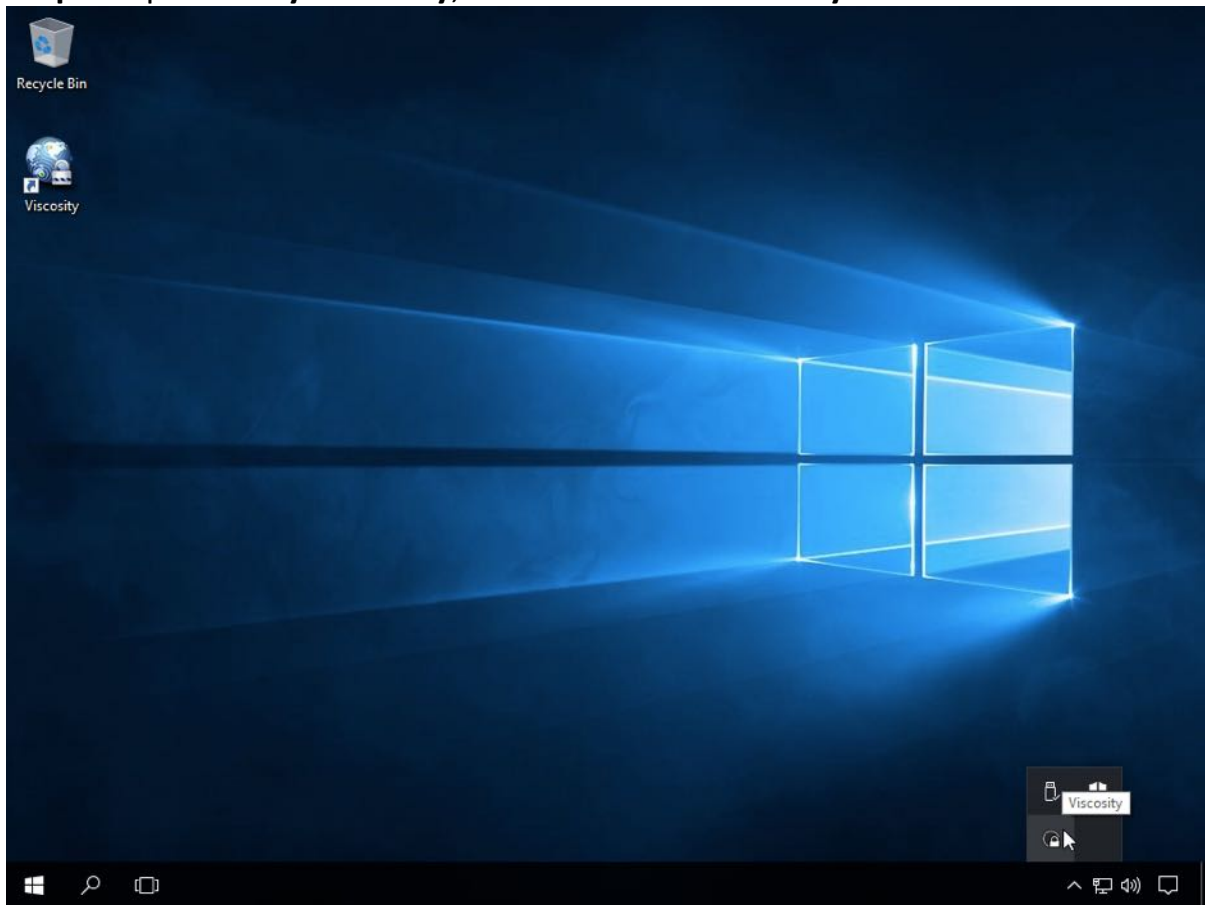


Step 4. You will see the following notification after the VPN connection is established. It is now safe to surf the web!

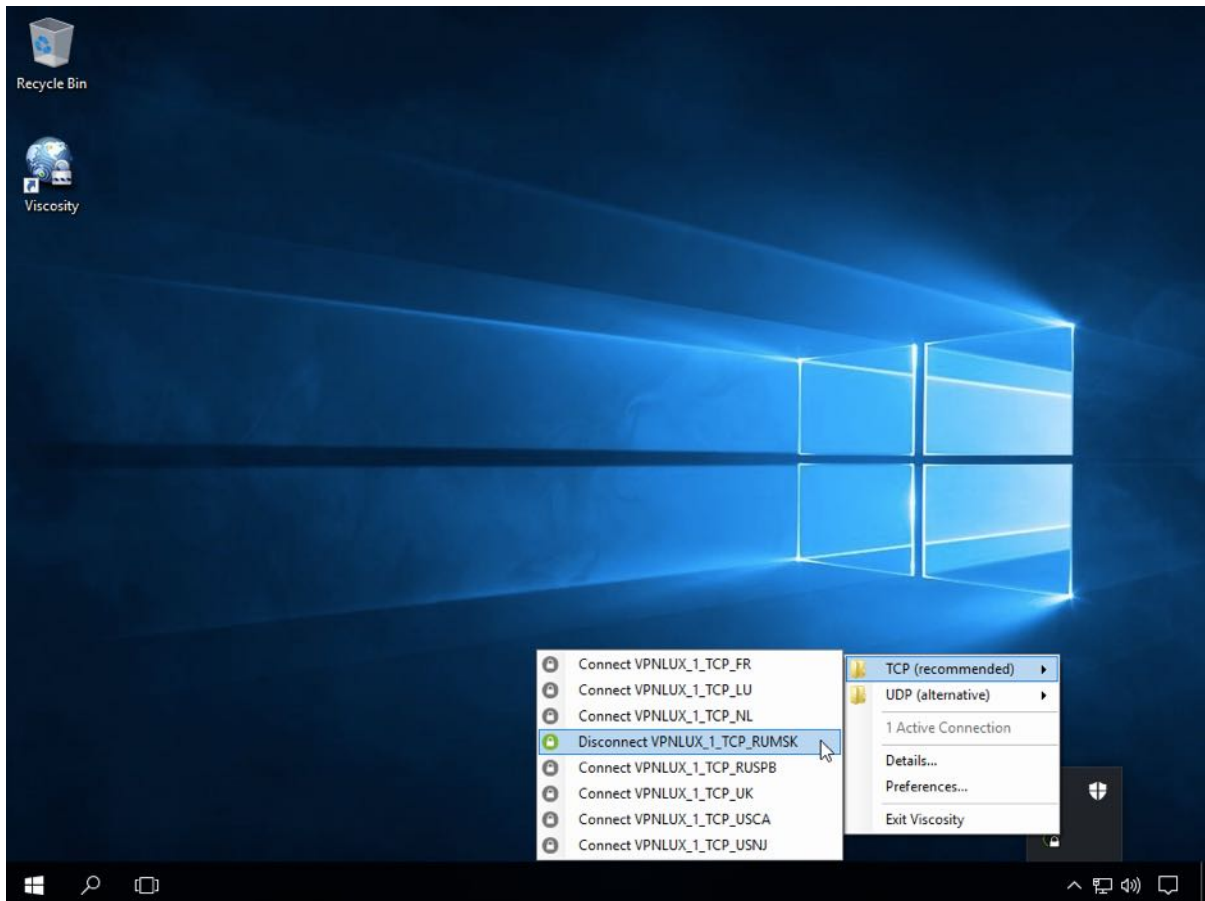


How to Disconnect from VPN

Step 1. Open the **system tray**, then locate the **Viscosity icon**.



Step 2. Right click the **Viscosity icon**, hover over the **active connection**, then click to disconnect.



Step 3. You will see the following notification after the VPN connection is disconnected.

